

SWAP

Report on Maintenance Activities for Application Forms and Workflow System

Submitted to: Ministry of Social Affairs and Labor (MOSAL)
Submitted by: SWAP (Vendor Company)
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Introduction

- Maintenance activities were carried out to ensure system stability and improve performance.
- Enhancements aligned with MOSAL operational requirements.

Scope of Work

- Application Forms review and enhancement
- Workflow Engine maintenance
- Performance tuning and bug fixes

Outcome

- Improved system stability
- Reduced submission errors
- Enhanced workflow efficiency